GENERAL WARRANTY CONDITIONS



The company FERRARO GROUP S.p.A. guarantees all its produced units for a period of 24 months from the date indicated on the invoice. The customer loses the rights of warranty in case he/she does not claims whichever defect of conformity within two months from its appearance.

Once the warranty period has expired, or in case the warranty could not be applicable for reasons indicated in this document, the costs for spare parts and reparation interventions (if any) will be on the customer's charge.

This certificate is the only valid document to obtain the acknowledgement for the warranty services which are supplied at the conditions indicated here after.

The present warranty does not compromise the rights of the customer in conformity with the legal warranty for consumer goods as considered in the Art. 128 and following of the Consumption Code (D.lgs. 206/2005), where applicable.

Warranty conditions

- 1) The warranty is acknowledged by presenting this Certificate, complete with all the identification data of the product, alongside the invoice, which prove the period of the warranty itself.
- 2) The warranty empire if the unit has been repaired, modified or tampered with from personnel not explicitly authorized by the company FERRARO GROUP S.p.A.
- 3) The warranty allows for the replacement, or free reparation, of the parts which, upon unquestionable judgment of the company FERRARO GROUP S.p.A., should show an intrinsic defect.
 - Still upon unquestionable judgment of the company FERRARO GROUP S.p.A., the replacement of the whole unit could be agreed upon, instead of the reparation or substitution of parts, in the sole case these are clearly impossible to replace or extremely expensive.
 - In any case, the warranty is limited to the mere substitution or free reparation of the product, with the exclusion of any other claim for additional discount or reimbursement.
 - We would like to point out too, that in case of functional dysfunctions claimed by the user and not in fact found out by the technician during his intervention, the related reparation/substitution of the product will be fully at the customer's charge and the cost for the intervention will be charged.
- 4) The reparation or replacement of parts in warranty does not prolong the warranty period f the product.
- 5) The warranty covers exclusively the damages caused by production defects and ceases to exist if the damage is due to:
 - lack of observance, even partial, to the installation and maintenance norms indicated in the manuals;
 - incapacity or carelessness by the installer or manager of the installation;
 - inadequacy of the electrical, hydraulic, discharge, thermal and refrigeration installations as connected to the unit;
 - negligence in the use of the unit, improper or careless use;

GENERAL WARRANTY CONDITIONS



- accidental damage, accidental breakdowns, damages caused by wearing and normal use of the unit;
- damages caused by atmospheric and natural events and dissimilarities which, however, could not be traced back to actions or omissions by FERRARO GROUP S.p.A.;
- Installation and use of the unit in explosive or corrosive areas or in any case different from those for which it has been designed to operate in;
- 6) The following are excluded from the warranty:
 - air filters of whichever type;
 - parts damaged during transportation, if any;
 - lamps, transmission belts;
 - connections to electric supply units and parts connected to these.
- 7) The company FERRARO GROUP S.p.A. excludes whichever responsibility concerning damages, direct or indirect, to people or things and whichever economic loss consequent to the use of the unit and its forced inactivity.
- 8) Nobody is authorized to alter the terms of this warranty which is the only one recognized as valid from the manufacturer.
- 9) For any dispute arising, the competent tribunal is exclusively that of Vicenza.

The Legal Representative pro tempore

Meledo di Sarego, November 9th 2017